

TERMS AND CONDITIONS OF SALE

Field	Details
Seller	BKL S.R.L.
Legal form and registration	BKL S.R.L. - NA - 898819
Registered office	VIA LEPANTO I TRAVERSA 22 - 80045 - POMPEI (NA)
Tax / registration ID	IT07632221219
Contact details	info@bikinilovers.it - bklsrls@pec.it
Service	bikinilovers.it
Last updated	1 July 2026

1. Subject Matter, Scope and Definitions

These Terms and Conditions govern the distance sales of goods and/or services made by the Seller through bikinilovers.it.

For the purposes of these Terms and Conditions, "Customer" means the person who places an Order; "Consumer" means a natural person acting for purposes outside their professional activity; "Products" means the goods and/or services described in the catalogue; and "Order" means the purchase request submitted by the Customer.

The applicable Terms and Conditions are those made available to and accepted by the Customer before the Order is submitted. The Customer may save and print them on a durable medium.

Any sales, offers or services of third parties accessible through external links are governed by their respective terms and conditions and fall outside this contract, unless expressly stated otherwise.

2. Information about the Seller and Customer Requirements

The Seller is the entity identified in the introductory information sheet. The contact details shown in that sheet may be used for assistance requests, complaints and communications relating to the Order.

The Customer declares that they provide complete, accurate and up-to-date information. A Customer who concludes the purchase as a Consumer declares that they are of legal age and have the capacity to enter into valid contracts.

The Seller may request reasonable verification of identity, billing information or the payment method before accepting the Order.

3. Catalogue, Availability and Product Information

The essential characteristics, price, any availability restrictions and delivery terms for the Products are set out on the relevant information pages before the Order is submitted.

Images, colours, dimensions and descriptions are for illustrative purposes. The essential elements stated for each Product remain unchanged; non-material differences caused by device display or technical reasons do not constitute a lack of conformity.

The availability shown is updated to the extent technically possible and does not constitute a reservation of the Product. If a Product becomes unavailable after the Order, the Seller shall promptly inform the Customer and offer, where available, a discount code, an alternative product or a refund, without automatic substitutions.

4. Submission of the Order and Formation of the Contract

To place an Order, the Customer follows the procedure indicated in the sales channel, checks the summary, corrects any errors, accepts the Terms and Conditions and completes the final purchase action.

Technical receipt of the Order does not, unless expressly stated otherwise, constitute acceptance. The contract is concluded when the Customer receives the confirmation of acceptance and/or shipment sent by the Seller by email or WhatsApp.

The confirmation contains at least the Order summary, the amount due, delivery information, the Seller's contact details and a reference to the applicable Terms and Conditions.

The Seller may reject an Order before the contract is concluded where it is incomplete, cannot be verified, cannot be paid for, concerns unavailable Products or is connected with fraudulent use or use contrary to these Terms and Conditions. In that case, the Customer shall be informed and any amount already charged shall be refunded in accordance with applicable law.

5. Prices, Promotions and Tax Documentation

Prices and any delivery costs or other applicable charges are shown to the Customer before the Order is submitted. Unless otherwise stated, amounts are expressed in EUR.

They include:

- Taxes;
- Fees.

They do not include:

- Customs duties and other charges.

Promotions are valid only for the period, under the conditions and within the availability limits stated. Unless expressly compatible, discounts and promotional codes cannot be combined.

In the event of a manifest material error relating to the price or essential information, the Seller shall contact the Customer before accepting the Order in order to allow the Customer to confirm the correct price or cancel the request free of charge.

The tax document shall be issued and/or made available in accordance with applicable rules and with the options requested by the Customer during the Order process.

6. Payment Methods

Payment may be made using the methods made available when the Order is placed:

- Debit / credit cards through national and international card networks;
- PayPal;
- Klarna;
- Apple Pay;
- Google Pay.

The Customer warrants that they are entitled to use the selected payment method. Payment data are handled by the relevant service provider or intermediary in accordance with its security procedures; the Seller receives only the information necessary to process the Order.

If payment is not authorised, is revoked or cannot be collected, the Seller may suspend or decline the Order and shall notify the Customer accordingly.

7. Delivery, Shipment and Collection

The Seller delivers the Products to the address or collection point indicated by the Customer, in the following territories: Europe, America, South America, Oceania, Asia and Africa; by standard domestic delivery through GLS or UPS.

Delivery times, costs and thresholds are stated before the Order is submitted and in the confirmation. Unless a different binding deadline is communicated to the Customer, delivery shall take place within the time stated during the purchase process and, in any event, in compliance with the applicable mandatory time limits and no later than 60 working days.

If collection from a physical or affiliated point is provided, the Customer will receive instructions, holding periods and the documents required for collection. Once the stated period has elapsed, the Seller shall contact the Customer and apply the consequences communicated in advance.

At the time of delivery, the Customer is invited to check the external condition of the parcel and immediately report any visible anomalies to the carrier or the personnel in charge. This invitation does not limit the Customer's mandatory rights.

8. Consumer's Right of Withdrawal

Without prejudice to the cases of exclusion provided for by applicable law, the Consumer may withdraw from the contract without giving any reason within 7 days of delivery of the goods, or from the time provided for the type of contract concluded.

To exercise the right of withdrawal, the Consumer shall send an express statement to info@bikinilovers.it or use the [online return procedure](#).

After notifying the withdrawal, the Consumer shall return the goods within 14 days, unless the Seller indicates a more favourable period, following the return instructions provided. The direct cost of returning the goods shall be borne by the Customer, unless otherwise required by mandatory law.

The refund includes payments received for the returned goods. Any additional costs resulting from the choice of a delivery method other than the least expensive standard delivery made available are excluded.

The refund shall be made by means of a discount code, unless otherwise expressly agreed, and without further costs. The Seller may withhold the refund to the extent and until the time permitted by applicable law, for example until receipt of the goods or proof of shipment.

The Consumer is liable for any reduction in the value of the goods resulting from handling other than what is necessary to establish their nature, characteristics and functioning. This provision does not affect rights relating to defective or non-conforming products.

The right of withdrawal does not apply, in the cases and within the limits provided by law, to goods that are clearly personalised or made to measure, sealed goods that are unsuitable for return for reasons of hygiene or health protection if opened after delivery, and to the further categories specifically applicable to:

- Customisable products.

9. Legal Guarantee and Lack of Conformity

The Consumer benefits from the legal guarantee of conformity and the other remedies provided by applicable law. These Terms and Conditions do not limit those rights.

To report a possible lack of conformity, the Customer may contact info@bikinilovers.it, stating the order number, a description of the issue and, where useful, supporting documentation.

Once the lack of conformity has been established, the Seller shall apply the remedies provided by applicable law, including, where the conditions are met, repair, replacement, price reduction or termination of the contract. Any return or handling costs are governed by applicable law.

10. Communications, Assistance and Complaints

Communications relating to the Order may be sent by the Seller by email, through the reserved area, messages in the sales channel or another durable medium indicated by the Customer.

For assistance or complaints, the Customer may use: info@bikinilovers.it. The Seller shall respond within 7 working days or within the different period provided by applicable law.

11. Personal Data and Cookies

The Customer's personal data are processed in accordance with the privacy notice available at bikinilovers.it/privacy-policy. Tracking technologies are governed by the cookie notice [bikinilovers.it/cookie-policy] and by the preferences made available in the sales channel.

12. Applicable Law, Disputes and Jurisdiction

These Terms and Conditions are governed by Italian law, without prejudice to the mandatory rights granted to the Consumer by the law applicable in their country of habitual residence.

For disputes with a Consumer, the court identified by the applicable mandatory provisions shall have jurisdiction. For disputes with customers acting in the exercise of a professional, commercial, craft or business activity, the courts of Naples shall have jurisdiction, unless otherwise required by mandatory law.

The parties may attempt an amicable settlement or use alternative dispute resolution mechanisms where available and applicable, without prejudice to the right to bring an action before the competent authority.

13. Amendments, Effectiveness and Final Provisions

The Seller may update these Terms and Conditions for regulatory, technical, organisational or commercial reasons. Amendments shall take effect for Orders submitted after publication of the new version, unless otherwise required by mandatory law.

The invalidity or ineffectiveness of an individual clause does not affect the validity of the remaining provisions. These Terms and Conditions, together with the Order confirmation and the specific Product information, constitute the agreement applicable to the sale.